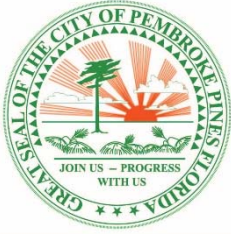


Sewer Credit Request



The city of Pembroke Pines allows for a partial sewer credit if you had a plumbing leak that was repaired. To see if you qualify, wait until you receive the Utility bill that reflects the high usage. Submit a copy of repair bill that reflects repair date, your name, service address, company name, address, phone #, detailing what work was done to fix the leak. If you did the work yourself, submit a copy of dated receipt for the material/supplies purchased and include a full description of the work that was completed, including the completion date. Once your request has been reviewed you will be contacted. If you have any questions, please contact Utilities Customer Service at (954)518-9000.

Customer Information

Name on Account:	
Utility Account # - CID #:	
Service Address:	
Contact Phone #:	

Leak/Repair Information

Date Leak Noticed:	
Date Leak Repaired:	
Nature of Repair, in detail:	
Location of Leak: (check one)	<input type="checkbox"/> Inside <input type="checkbox"/> Outside

Initials required for each item below for request to be considered:

- _____ I understand - All balances due are to be paid during this process to avoid delinquent turn-off and late fee.
- _____ I understand - A credit will be considered for a portion of the sewer charges affected by the leak up to a 2 month period (the month of repair and the prior month) based on your monthly average consumption.
- _____ I understand - Requests submitted without supporting documents will not be considered.
- _____ I understand - A credit will not be considered for unmeasurable/undocumented issues such as a running hose, hand watering, pressure cleaning, etc. or for water which disposes down the sewer.
- _____ I understand - If a credit is warranted it will be applied within the next 2-3 billing cycles.

Print Name: _____ Customer Signature: _____
(Electronic Signature Not Accepted)

Date Submitted: _____ Email Address: _____

----- OFFICIAL USE ONLY -----				
Pending: _____	Approved: _____	Denied: _____	Submitted by: _____	Date: _____
Comments:				

