



City of Pembroke Pines Utilities Department
 8300 South Palm Drive Pembroke Pines FL 33025
 Customer Service: 954-518-9000
www.ppines.com



UTILITY RATES

MINIMUM MONTHLY CHARGES

As per City Ordinance #641, all Utility accounts must be billed for minimum monthly charges. These charges are for operation and maintenance of the system and therefore, must be billed to all accounts regardless of whether the premises are occupied or vacant (including vacation). This bill will be sent to the customer of record at the service address unless account holder has given written notification for a different mailing address.

A ONE TIME \$20.00 NEW ACCOUNT SET UP FEE WILL APPEAR ON 1st BILL.

RESIDENTIAL RATES FOR MONTHLY BILLING

WATER -	0-3,000 gallons (minimum)	\$ 22.18
	Each additional 1,000	\$ 8.62
SEWER -	0-3,000 GALLONS (minimum)	\$ 28.39
	Each additional 1,000	\$ 8.62
TRASH/GARBAGE PICK-UP -	Twice Weekly	\$ 31.13

PICK UP DAYS FOR TRASH/GARBAGE (Green Carts Only):

Monday & Thursday Tuesday & Friday Wednesday & Saturday

BULK PICK UP (TWICE A MONTH):

Please visit ppines.com/467/Bulk-Pickup for more details
 Note: bulk exceeding 10 cubic feet must be scheduled with Eastern Waste

Questions Regarding Trash/Garbage Pick Up	Blue Cart Service	Excess Bulk Service
Utilities Customer Service 954-518-9000	Waste Pro USA 954-967-4200	Eastern Waste 954-543-9800

OFFICE HOURS: Monday-Thursday 7:00am - 5:45pm *CLOSED FRIDAY & LEGAL HOLIDAYS

AFTER HOURS: Turn-ons or a Utilities Emergency dial 954-986-5011

*The potable water contains chloramines as the disinfectant. Tropical fish owners need to contact the local fish stores for chemicals to pretreat the water. Any person on a home dialysis machine needs to contact his or her doctor for information on pretreatment of the water.



CITIZEN SELF SERVICE PORTAL (CSS)



UTILITIES DIVISON

