



City of Pembroke Pines Utilities Department  
 8300 South Palm Drive Pembroke Pines FL 33025  
 Customer Service: 954-518-9000 Fax: 954-518-8900  
[www.ppines.com](http://www.ppines.com)

**UTILITY RATES**

**MINIMUM MONTHLY CHARGES**

As per City Ordinance #641, all Utility accounts must be billed for minimum monthly charges. These charges are for operation and maintenance of the system and therefore, must be billed to all accounts regardless of whether the premises are occupied or vacant (including vacation). This bill will be sent to the customer of record at the service address unless account holder has given written notification for a different mailing address.

**A ONE TIME \$10.00 NEW ACCOUNT SET UP FEE WILL APPEAR ON 1<sup>st</sup> BILL.**

**RESIDENTIAL RATES FOR MONTHLY BILLING**

WATER -	0-3,000 gallons (minimum)	\$ 18.15
	Each additional 1,000	\$ 7.05
SEWER -	0-3,000 GALLONS (minimum)	\$ 23.23
	Each additional 1,000	\$ 7.05
TRASH/GARBAGE PICK-UP -	Twice Weekly	\$ 23.20
	(by private contractor Waste Pro)	

**PICK UP DAYS FOR TRASH/GARBAGE:**

Monday & Thursday                      Tuesday & Friday                      Wednesday & Saturday

**RECYCLING DAY (ONCE A WEEK):**

Monday              Tuesday              Wednesday              Thursday              Fridays              Saturday

<b>FOR QUESTIONS REGARDING YOUR TRASH/GARBAGE PICK-UP CONTACT:</b>	
<b>Utilities Customer Service</b> 954-518-9000	<b>Waste Pro USA</b> 954-967-4200

**ITEMS YOU MAY RECYCLE:** newspaper, cardboard, envelopes, magazines, catalogs, phonebooks, office paper, junk mail, cereal boxes, plastic, tin/aluminum cans, milk/juice cartons and glass (clear, brown, green). Sorting not required.

**BULK PICK UP (TWICE A MONTH):** visit [www.ppines.com](http://www.ppines.com) for more details

**OFFICE HOURS:** Monday-Thursday 7:00am - 5:45pm \*CLOSED FRIDAY

**AFTER HOURS:** Turn-ons or a Utilities Emergency dial 954-986-5011

\*The potable water contains chloramines as the disinfectant. Tropical fish owners need to contact the local fish stores for chemicals to pretreat the water. Any person on a home dialysis machine needs to contact his or her doctor for information on pretreatment of the water.