



Reporting Environmental Concerns in Broward County

Call the Broward County Environmental Response Line at 954-519-1499 or

Fill Out a Complaint Form On-Line

<http://www.broward.org/PollutionPrevention/Resources/Pages/EnviroComplaint.aspx>

Environmental complaints can be reported 24 hours a day and 7 days a week to 954-519-1499 or online using the Online Complaint Form. Regular business hours are from 8:00 am until 4:30 pm, Monday through Friday. For non-environmental concerns, please call the Broward County Call Center at 954-831-4000 during regular business hours.

If you are calling 954-519-1499 after regular business hours please leave a message with your name, phone number, and a brief description of the concern. An on-call Broward County staff member will be paged and will call you as soon as possible. If the concern is considered to be an emergency, please call 911 and then 954-519-1499 immediately.

Please have the following information available before you call the complaint line:

1. Your name, address, work and home telephone number (optional)
2. The nature of the complaint.
3. When did the violation occur? (Date and Time)
4. Where did the violation occur? Include address, city and zip code (if known)
5. Who is the company or person committing this act?
6. Please provide any additional descriptions or background information that will enable the Response Personnel to better understand the situation



Broward County Non-Domestic Wastewater/ National Pollution Discharge Elimination System (NPDES)

<http://www.broward.org/PermittingAndLicensing/Licensing/Engineering/Pages/NonDomesticWastewater.aspx>

The Non-Domestic Wastewater/NPDES Program's Mission:

To Protect Broward County's Water Resources by Reducing Stormwater/Nonpoint Source Pollution.

Program Description: The Non-Domestic Wastewater/NPDES Program is responsible for licensing all facilities with non-domestic direct discharges entering Broward County's ground and surface waters. This program also conducts special surveillance and pollution source projects designed to reduce the illicit discharge of pollutants into the County's water resources. Additionally, program staff coordinates the County's NPDES Municipal Separate Storm Sewer System Permit with 24 municipalities, FDOT, and unincorporated Broward County. This stormwater program is designed to identify urban non-point source pollution and abate sources through Best Management Practices (BMPs). This program also develops BMPs for industries and businesses that have a high potential of releasing pollutants into the surface and ground waters.



Broward County Surface Water Management Program

<http://www.broward.org/PermittingAndLicensing/Licensing/Engineering/Pages/SurfaceWaterManagement.aspx>

The Broward County Surface Water Management Program's Mission:

Our mission is to protect the water resources of the County and to protect property from flooding through responsible licensing and encouraging effective uses of our water resources.

Program Description: The Surface Water Management Program is responsible for licensing all construction of surface water management systems as required under Broward County Code of Ordinances, Chapter 27, Article V, renewal of operation licenses, and certain environmental resource, wetland resource and surface water management permitting, compliance and enforcement responsibilities under part IV, Ch 373, F.S. and the rules promulgated thereto as set forth in the Delegation Agreement Among the Florida Department of Environmental Protection, the South Florida Water Management District and the Broward County Board of County Commissioners. Please reference the ERP Delegation Boundary Map depicting the areas for which Broward County has delegated authority for the Environmental Resource Permit (ERP) program.

Properly designed, constructed, operated, and maintained drainage systems remove pollutants from storm runoff prior to discharging into Broward County's surface waters and provide the required levels of flood protection in accordance with established criteria for proposed developments. This program also coordinates with the Biological Resources Division and other County agencies, the South Florida Water Management District, the Florida Department of Environmental Protection, and county and municipal building departments as necessary during application reviews and/or construction compliance procedures.



Florida Department of Environmental Protection Stormwater Program

<http://www.dep.state.fl.us/water/stormwater/index.htm>

Stormwater runoff is generated when precipitation from rain and snowmelt events flows over land or impervious surfaces and does not percolate into the ground. As the runoff flows over the land or impervious surfaces (paved streets, parking lots, and building rooftops), it accumulates debris, chemicals, sediment or other pollutants that could adversely affect water quality if the runoff is discharged untreated. The programs listed below are responsible for the management of stormwater in Florida.

1. National Pollutant Discharge Elimination System (NPDES)
2. Nonpoint Source Management Program
3. Environmental Resource Permit Program (ERP)



Florida Department of Environmental Protection Watershed Management

<http://www.dep.state.fl.us/water/watersheds/index.htm>



United States Environmental Protection Agency (EPA) Stormwater Homepage

<http://water.epa.gov/polwaste/npdes/stormwater/index.cfm>